## State of Connecticut Department of Correction ADMINISTRATIVE DIRECTIVE Approved By Approved By Reporting of Incidents, dated 4/9/2004 Reporting of Incidents

1. <u>Policy</u>. The Department of Correction shall ensure that all incidents and emergencies are reported in a complete, accurate and timely manner.

## 2. Authority and Reference.

- A. Connecticut General Statutes, Sections 4-33a and 18-81.
- B. Public Act 04-162, An Act Concerning the Monitoring of Metal Detectors at Correctional Institutions.
- C. American Correctional Association, Standards for the Administration of Correctional Agencies, Second Edition, April 1993, Standard 2-CO-1C-05.
- D. American Correctional Association, Standards for Adult Correctional Institutions, Fourth Edition, January 2003, Standards 4-4183, 4-4202, 4-4206 and 4-4207.
- E. American Correctional Association, Performance-Based Standards for Adult Local Detention Facilities, Fourth Edition, June 2004, Standard 4-ALDF-2A-11.
- F. American Correctional Association, Standards for Adult Probation and Parole Field Services, Third Edition, August 1998, Standards 3-3176, 3-3178 and 3-3203.
- G. Administrative Directives 2.18, Critical Incident Stress Response Program; 3.2, Handling of Funds; 6.2, Facility Post Orders and Logs; 6.5, Use of Force; 6.9, Control of Contraband and Physical Evidence; 6.10, Inmate Property; 7.3, Emergency Plans; 9.4, Restrictive Status; and 9.5, Code of Penal Discipline.
- 3. <u>Classes of Incidents</u>. Incidents shall be divided into three (3) classes in order to provide responses and notification commensurate with the level of the incident. Class 1 incidents shall be the most serious incidents and Class 3 incidents the least serious.
- 4. <u>Class 1 Incidents</u>. Class 1 incidents shall include, but not be limited to:
  - A. Outside assault on a Department building or facility.
  - B. Significant breach of the facility perimeter for reasons other than escape.
  - C. Possession of firearms, ammunition or explosives by an inmate or visitor.
  - Death of an on-duty employee, visitor, volunteer or an untimely death of an inmate.
  - E. An injury to an on-duty employee, inmate, visitor or volunteer that results in admission to an acute-care hospital.
  - F. Any inmate assault on a Department employee that is classified as a Level 1 assault in accordance with CN 6603, Summary of Assault on Staff.
  - G. A riot, hostage situation, group disturbance, or inmate work stoppage.
  - H. Major fire.
  - I. Bomb threat.
  - J. Employee job action.

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- K. Suspected bio-chemical contamination.
- L. Any suspected, attempted or confirmed escape from a correctional facility, inmate work detail or during transport to include community reports of a sighting of an escapee.
- M. Any incident requiring an Emergency Response Unit to be placed on alert and/or mobilized.
- N. Discharge of a firearm, to include accidental discharge, or use of Category 2 chemical agents as defined in Administrative Directive 6.5, Use of Force, for purposes other than training or equipment maintenance.
- O. Substantiated information regarding a planned disturbance or organized disobedience.
- P. An event which seriously impacts normal operation of the unit such as a health emergency, power outage, any major destruction or disablement of State property or an incident requiring an unplanned lockdown of a facility.
- Q. Terrorist threat or intelligence of suspected terrorist activity.
- R. An instance of workplace violence or threat of workplace violence requiring the immediate separation of employees due to an imminent threat of violence.
- S. Any reported inmate on inmate rape or staff-inmate rape/sexual misconduct.
- T. Inmate suicide attempt requiring immediate life saving measures.
- 5. <u>Class 2 Incidents</u>. Class 2 incidents shall include, but not be limited to:
  - A. Any inmate assault on a Department employee classified as a Level 2 assault in accordance with CN 6603, Summary of Assault on Staff.
  - B. Any escape from community supervision.
  - C. Failure to return from furlough.
  - D. Any injury to an employee, inmate, visitor or volunteer to include attempted suicide, requiring emergency medical treatment.
  - E. Any incident involving the use of Category 1 chemical agents.
  - F. A fire, other than a major fire, resulting in minor property damage.
  - G. Any significant theft of or damage to State property.
  - H. Discovery of dangerous contraband including drugs, alcohol, weapons, tools or any item, which could create a breach of security (e.g., unit plans or diagrams).
  - I. Any incident resulting in notification of a law enforcement agency, outside fire or ambulance department.
  - J. Any threat of bodily harm to any person made by an inmate within 30 days of discharge.
  - K. Any employee arrest.
  - L. Serious employee conflict involving immediate supervisory intervention.
  - M. An inmate placed on in-cell, full stationary or therapeutic restraint status.

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- 6. <u>Class 3 Incidents</u>. Class 3 incidents shall include, but not be limited to:
  - A. An inmate on inmate fight, assault or minor disruption.
  - B. Arrest of any inmate on community supervision or parole, or violation of the terms of community supervision or parole.
  - C. Use of force.
  - D. A breach of security resulting from damaged or defective security equipment and/or security systems.
  - E. An injury to an on-duty employee, inmate, visitor or volunteer requiring non-emergency medical attention.
  - F. Minor theft or destruction of State property.
  - G. Accidental opening of an inmate's privileged correspondence.
  - H. Any visit (i.e., privileged, professional or social) that is not accommodated for any reason.
  - I. Whenever a private search with a portable or handheld metal detector is conducted pursuant to Public Act 04-162, An Act Concerning the Monitoring of Metal Detectors at Correctional Institutions.
  - J. Any incident, not otherwise described herein, which merits reporting in the judgment of the Unit Administrator.
- 7. <u>Notification Procedures</u>. Notification and reporting of incidents shall conform to the following requirements:
  - A. <u>Class 1 Incidents</u>. Class 1 incidents shall be reported by utilizing Form 7301A, Facility Emergency Notification Sheet in accordance with emergency procedures enumerated in each facility's Emergency Plans and Administrative Directive 7.3, Emergency Plans:
    - 1. Class 1 incidents shall be immediately reported verbally to the Unit Administrator or designee who shall ensure the incident is communicated to the District Administrator. In the event of an inability to contact the District Administrator, the Unit Administrator shall continue to notify the next higher level utilizing the chain of command until contact is made.
    - The Unit Administrator shall direct the use of the community alert system. The Unit Administrator or higher authority shall direct the use of the Department's alphamate system.
    - 3. The District Administrator shall ensure that the Deputy Commissioner of Operations is notified, who shall in turn notify the Commissioner and as appropriate, the Director of Security.
    - 4. Concurrent to the notification of the incident through the chain of command, the following Class 1 incidents shall also be reported by the Unit Administrator or designee, to the Connecticut State Police/local police, community, ambulance and fire rescue, as necessary:
      - a. Riot/Disturbance;
      - b. Hostage situation;
      - c. Employee job action;

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- d. Major fire;
- e. Disaster (natural or man-made);
- f. Confirmed and unconfirmed escapes;
- g. Bomb threat;
- h. Suspected bio-chemical contamination;
- i. Terrorist attack, threat or intelligence of suspected terrorist activity;
- j. Death of an on-duty employee, inmate, visitor or volunteer; and,
- k. Incident of workplace violence as enumerated in Section 4(R).
- 5. Any incident of inmate on inmate rape or staff-inmate rape/sexual misconduct shall be reported to the Connecticut State Police and the Security Division for investigation.
- 6. Reports shall be handled in accordance with Section 8 of this Directive.

## B. Class 2 Incidents.

- 1. Class 2 incidents shall be reported verbally to the Unit Administrator or designee as soon as possible, who shall in turn, notify the District Administrator, as appropriate.
- 2. The District Administrator shall notify the Deputy Commissioner of Operations of any significant Class 2 incidents, who shall further advise the Commissioner and Director of Security, as appropriate.
- Reports shall be handled in accordance with Section 8 of this Directive.

## C. Class 3 Incidents.

- Class 3 incidents shall be forwarded to the Unit Administrator.
- Any further notification shall be at the discretion of the Unit Administrator.
- 3. Reports shall be handled in accordance with Section 8 of this Directive.
- D. All Directors shall be responsible for reporting each class of incident in accordance with this Directive, to their immediate supervisor.
- E. The on-call Public Information Officer shall be notified for all Class 1 incidents and any Class 2 or 3 incidents, which have the potential to generate significant media, public official or community attention.
- F. In accordance with Administrative Directive 2.18, Critical Incident Stress Response Program (CISRP), the Unit Administrator shall notify the CISRP Coordinator when a critical incident occurs that has the potential to cause distress in an individual(s) and may interfere with a person's ability to function.

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Notification shall be classified as either a mandatory or discretionary activation, contingent upon the number of employees affected, severity of the event and/or magnitude of the Department response as indicated below:

- 1. <u>Mandatory Activation</u>. The Unit Administrator shall immediately notify the CISRP Coordinator in the following cases:
  - a. Riot;
  - b. Hostage situation;
  - c. Employee death on post;
  - d. Employee suicide;
  - e. Large-scale destruction or disaster;
  - f. Witnessing inmate suicide or violent death;
  - g. Serious employee assault requiring emergency medical care outside the facility;
  - h. Inmate disturbance as classified by Administrative Directive 9.5, Code of Penal Discipline; and,
  - i. Sexual assault of an employee.
- 2. <u>Discretionary Activation</u>. The Unit Administrator shall assess each incident and the reaction of the affected employee to determine the need for notification of the CISRP Coordinator in the following cases:
  - a. Employee assault not requiring outside medical treatment;
  - b. Fire;
  - c. Threat;
  - d. Attempted inmate suicide; and,
  - e. Occupational exposure.
- G. When it is suspected that a crime has been committed, the Connecticut State Police shall be notified.
- H. Fire Notifications. Any fire shall be reported by the Shift Commander or designee to the Department's Fire Safety Manager and to the Bureau of the State Fire Marshal (24-hour emergency hotline 1-800-842-0200).
- 8. Logbooks and Incident Report Numbering System. A unique identification shall be assigned to each incident report for tracking, filing and retrieval purposes. The identification shall be recorded in a master incident report log in sequential order in accordance with Administrative Directive 6.2, Facility Post Orders and Logs. The identification format shall be as follows: CRCC-2005-01-001 (i.e., facility initials calendar year (four digit) month (01 through 12) sequence number (001 through 999)).
- 9. Incident Report Package. All incidents shall require the completion of CN 6601, Incident Report to document all activity and subsequent actions. All reports relevant to an incident shall be collected and assembled in the Incident Report Package. The following shall be included in the Incident Report Package whenever applicable:

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- A. CN 6601, Incident Report shall be prepared by the employee who first witnesses or first reports the incident. All employees who respond to and witness an incident may be required to submit a supplemental incident report regarding the employee's actions and observations.
- B. CN 6602, Medical Incident Report, shall be submitted by medical personnel who examine the parties involved for injuries resulting from an incident/accident. CN 6602, Medical Incident Report shall be signed by the inmate except in those occasions when the inmate is not physically able to, the inmate's behavior prevents signature (i.e., combative) or the inmate refuses to sign. When CN 6602, Medical Incident Report is not signed by the inmate, Health Services personnel shall indicate the reason for the lack of inmate signature in the patient signature field.
- C. CN 6603, Summary of Assault on Staff.
- D. CN 6604, Incident Summary Report, shall be completed for all class 1, 2 and 3A incidents and forwarded to the District Administrator the next business day.
- E. CN 6605, Incident Report Package List of Contents.
- F. CN 6501, Use of Force Report and/or a CN 6502, Chemical Agent Use Report, in accordance with Administrative Directive 6.5, Use of Force.
- G. A copy of CN 6901, Physical Evidence Tag and Chain of Custody, in accordance with Administrative Directive 6.9, Control of Contraband and Physical Evidence.
- H. CN 61001, Inmate Property Inventory and CN 61003, Inmate Property Valuables and Document Storage and Discharge Receipt in accordance with Administrative Directive 6.10, Inmate Property.
- I. A copy of CN 9401, Restrictive Housing Unit Status Order, in accordance with Administrative Directive 9.4, Restrictive Status.
- J. A copy of CN 9503, Disciplinary Report(s), in accordance with Administrative Directive 9.5, Code of Penal Discipline.
- K. Any photographs or video documentation, in accordance with Section 10 of this Directive.
- L. Any applicable inmate information from the master file or inmate computer system (RT system).
- M. CO-853, Report of Loss or Damage to Real and Personal Property, shall be completed by the Unit Administrator when there is loss or damage to real or personal property, other than motor vehicles in accordance with Administrative Directive 3.2, Handling of Funds. This shall include, but not be limited to theft, vandalism, criminal or malicious damage, and lost or misplaced funds. The original, in quintuplicate, shall be forwarded to the Director of Fiscal Services. A copy shall be included with the Incident Report.
- N. Other relevant documents related to the incident or aftermath.
- 10. Corroborating Information. When significant property damage or injury has resulted from an incident (e.g., riot, disturbance, fire, escape, fight or assault) video recordings and/or photographs shall be taken of the area and/or injured person(s).

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- 11. Report Reviews. A shift supervisor shall ensure, whenever possible, that all reports are typed, completed and signed the same day during which an incident occurred. A shift supervisor shall review all reports for completeness and accuracy. The Shift Commander shall prepare a summary report of all submitted incident reports and draw conclusions and make recommendations on CN 6601, Incident Report. The Unit Administrator shall review and co-sign all incident report packages. The Unit Administrator or designee shall be responsible for maintaining a permanent log and filing system of all such reports.
- 12. <u>Forms and Attachments</u>. The following forms and attachments are applicable to this Administrative Directive and shall be utilized for its intended function:
  - A. CN 6601, Incident Report;
  - B. CN 6602, Medical Incident Report;
  - C. CN 6603, Summary of Assault on Staff;
  - D. CN 6604, Incident Report Summary; and,
  - E. CN 6605, Incident Report Package List of Contents.
- 13. Exceptions. Any exception to the procedures in this Administrative Directive shall require prior written approval from the Commissioner.